

**UNITED STATES DISTRICT COURT  
EASTERN DISTRICT OF NEW YORK**

AHMED ZAKY, On behalf of himself and  
Those similarly situated,

Plaintiff,

vs.

ALPHACARE OF NEW YORK, INC. and  
MAGELLAN HEALTHCARE, INC.,

Defendants.

Case No. 15 CV 5500 (FB) (RLM)

**ANSWER TO COMPLAINT AND  
AFFIRMATIVE DEFENSES OF  
DEFENDANT ALPHACARE OF  
NEW YORK, INC.**

Defendant AlphaCare of New York, Inc. (“Defendant AlphaCare”), by and through its attorneys, Kelley Drye & Warren LLP, as and for its answer to the Complaint (“Complaint”) filed by Plaintiff Ahmed Zaky (“Plaintiff”), hereby states as follows:

**PRELIMINARY STATEMENT**

1. Paragraph 1 of the Complaint contains a statement of the nature of Plaintiff’s claims and contains statements and/or conclusions of law to which no response is required. To the extent a response is required, Defendant AlphaCare admits that Plaintiff was employed by Defendant AlphaCare but denies that it has violated or deprived Plaintiff or any other person of any rights provided under the False Claims Act, 31 U.S.C. §§ 3721-3733; the Fair Labor Standards Act (“FLSA”), 29 U.S.C. § 215, the New York Labor Law § 215, or under the New York City Human Rights Law, N.Y.C. Admin. Code §§ 8-101, *et seq.* (“NYCHRL”).

2. Paragraph 2 of the Complaint contains a statement of the nature of Plaintiff’s claims and contains statements and/or conclusions of law to which no response is required. To the extent a response is required, Defendant AlphaCare denies that it has violated or deprived Plaintiff or any other person of rights provided by the FLSA, 29 U.S.C. § 216(b), and denies that

Plaintiff or any other person is entitled to any damages, fees or costs, and denies that Plaintiff is entitled to maintain a collective action.

3. Paragraph 3 of the Complaint contains a statement of the nature of Plaintiff's claims and contains statements and/or conclusions of law to which no response is required. To the extent a response is required, Defendant AlphaCare denies that it has violated or deprived Plaintiff or any other person of rights provided by the New York Labor Law §§ 650-665 and denies that Plaintiff or any other person is entitled to any damages, fees or costs, and denies that Plaintiff is entitled to maintain a collective action

### **JURISDICTION AND VENUE**

4. Paragraph 4 of the Complaint contains statements and/or conclusions of law to which no response is required. To the extent a response is required, Defendant AlphaCare admits that Plaintiff purports to assert jurisdiction over Plaintiff's FLSA and False Claims Act claims pursuant to 28 U.S.C. § 1331.

5. Paragraph 5 of the Complaint contains statements and/or conclusions of law to which no response is required. To the extent a response is required, Defendant AlphaCare admits that Plaintiff purports to assert jurisdiction over Plaintiff's NYCHRL and New York Labor Law claims pursuant to 28 U.S.C. § 1367.

6. Paragraph 6 of the Complaint contains statements and/or conclusions of law to which no response is required. To the extent a response is required, Defendant AlphaCare admits that Plaintiff purports to base venue in the Eastern District of New York.

### **TRIAL BY JURY**

7. Paragraph 7 states Plaintiff's request for a jury trial to which no response is required.

## **PARTIES**

8. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in Paragraph 8 of the Complaint.

9. Admits the allegations in Paragraph 9 of the Complaint.

10. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in Paragraph 10 of the Complaint.

## **STATEMENT OF FACTS**

11. Denies each and every allegation in Paragraph 11 of the Complaint, except admits that Plaintiff was an employee of Defendant AlphaCare.

12. Denies each and every allegation in Paragraph 12 of the Complaint, except admits that Plaintiff was an employee of Defendant AlphaCare.

13. Paragraph 13 of the Complaint contains conclusions of law to which no response is required.

14. Paragraph 14 of the Complaint contains conclusions of law to which no response is required.

15. Paragraph 15 of the Complaint contains conclusions of law to which no response is required.

16. Admits that Defendant AlphaCare's annual gross revenue was in excess of \$500,000 during the relevant time period, and denies knowledge or information sufficient to form a belief as to the truth of the remaining allegations in Paragraph 16 of the Complaint.

17. Paragraph 17 of the Complaint contains conclusions of law to which no response is required.

18. Paragraph 18 of the Complaint contains conclusions of law to which no response is required.

19. Paragraph 19 of the Complaint contains conclusions of law to which no response is required.

### **COLLECTIVE ACTION ALLEGATIONS**

20. Denies each and every allegation in Paragraph 20 of the Complaint.

21. Denies each and every allegation in Paragraph 21 of the Complaint.

22. Denies each and every allegation in Paragraph 22 of the Complaint.

23. Paragraph 23 of the Complaint contains a statement of the nature of Plaintiff's claims and contains statements and/or conclusions of law to which no response is required. To the extent a response is required, Defendant AlphaCare denies that it has violated or deprived Plaintiff or any other person of rights provided by the FLSA and denies that Plaintiff or any other person is entitled to any damages, fees or costs, and denies that Plaintiff is entitled to maintain a collective action.

24. Denies each and every allegation in Paragraph 24 of the Complaint.

25. Denies each and every allegation in Paragraph 25 of the Complaint, except denies knowledge or information sufficient to form a belief as to the truth of the allegations concerning Plaintiff's counsel's experience and competence.

26. Denies each and every allegation in Paragraph 26 of the Complaint.

27. Denies each and every allegation in Paragraph 27 of the Complaint, including the subsections (a) through (f).

### **STATEMENT OF FACTS**

28. Admits the allegations in Paragraph 28 of the Complaint.

29. Denies knowledge or information sufficient to form a belief as to the truth of the allegations in Paragraph 29 of the Complaint.

30. Denies each and every allegation in Paragraph 30 of the Complaint.

31. Admits the allegations in Paragraph 31 of the Complaint as to Defendant AlphaCare.

32. Admits that Defendant AlphaCare hired Mr. Zaky in April 2014, denies the remainder of the allegations in Paragraph 32 of the Complaint, and avers that Mr. Zaky was hired as a Captive Field Sales Representative.

33. Denies each and every allegation in Paragraph 33 of the Complaint except admits that Plaintiff purported to make a complaint regarding Defendant AlphaCare, which was investigated by Defendant AlphaCare and determined to be unsubstantiated.

34. Denies each and every allegation in Paragraph 34 of the Complaint except admits that Plaintiff purported to make a complaint regarding Defendant AlphaCare, which was investigated by Defendant AlphaCare and determined to be unsubstantiated, and that Plaintiff sent an email dated July 20, 2014 to AlphaCare employee Paula Brown, and refers to the email for a correct statement of its contents.

35. Denies each and every allegation in Paragraph 35 of the Complaint, except admits that Plaintiff purported to make a complaint regarding Defendant AlphaCare, which was investigated by Defendant AlphaCare and determined to be unsubstantiated.

36. Denies each and every allegation in Paragraph 36 of the Complaint, except admits that Evan Kaplan was the Compliance Officer at Defendant AlphaCare and was aware that Plaintiff purported to make a complaint regarding Defendant AlphaCare, which was investigated by Defendant AlphaCare and determined to be unsubstantiated.

37. Denies each and every allegation in Paragraph 37, except admits that an Defendant AlphaCare staff meeting was held on October 9, 2014 concerning approved marketing dates for the annual enrollment period.

38. Denies each and every allegation in Paragraph 38 of the Complaint except denies knowledge or information sufficient to form a belief as to the truth of the allegations that Plaintiff was “investigating” anything.

39. Denies each and every allegation in Paragraph 39 of the Complaint, except admits that Plaintiff purported to make a complaint regarding Defendant AlphaCare, which was investigated by Defendant AlphaCare and determined to be unsubstantiated.

40. Denies each and every allegation in Paragraph 40 of the Complaint.

41. Denies each and every allegation in Paragraph 41 of the Complaint, except admits that Jennifer Solano was an employee of AlphaCare.

42. Denies each and every allegation in Paragraph 42 of the Complaint.

43. Denies each and every allegation in Paragraph 43 of the Complaint.

44. Denies each and every allegation in Paragraph 44 of the Complaint, except admits Mr. Zaky played a recording for Tobias Germoso (an AlphaCare employee) and refers to the recording for a correct statement of its contents.

45. Denies each and every allegation in Paragraph 45 of the Complaint.

46. Admits that Plaintiff sent an email to Ms. Danzi on November 8, 2014, refers to the email for a correct statement of its contents, and denies the remaining allegations in Paragraph 46 of the Complaint.

47. Admits the allegations in Paragraph 47 of the Complaint except avers the meeting was scheduled for November 11, 2014.

48. Admits that Ms. Danzi met with Plaintiff, avers that meeting was on November 11, 2014 and that a temporary employee named Doreen was present for the meeting, and denies the remainder of the allegations in Paragraph 48 of the Complaint.

49. Denies each and every allegation in Paragraph 49 of the Complaint, except admits that Ms. Danzi told Plaintiff that he was not entitled to overtime, and denies knowledge or information sufficient to form a belief as to what Plaintiff 'expected'.

50. Denies each and every allegation in Paragraph 50 of the Complaint.

51. Admits that Ms. Danzi told Plaintiff that AlphaCare was investigating claims of sexual harassment against Plaintiff.

52. Denies each and every allegation in Paragraph 52 of the Complaint, except denies knowledge or information sufficient to form a belief as to Plaintiff's 'embarrassment.'

53. Denies each and every allegation in Paragraph 53 of the Complaint, except admits that Ms. Danzi stated that AlphaCare Captive Field Sales Representatives (including Mr. Zaky) were exempt and not entitled to overtime.

54. Admits the allegations in Paragraph 54 of the Complaint.

55. Admits that Plaintiff sent a November 13, 2014 email to Ms. Danzi, refers to the email for a correct statement of its contents, and denies the remainder of the allegations in Paragraph 55 of the Complaint.

56. Admits that Plaintiff was suspended on November 13, 2014 by Defendant AlphaCare, and denies the remainder of the allegations in Paragraph 56 of the Complaint.

57. Admits that Mr. Zaky was terminated by Defendant AlphaCare on November 20, 2014 for misconduct, and denies the remainder of the allegations in Paragraph 57 of the Complaint.

58. Denies each and every allegation in Paragraph 58 of the Complaint.

59. Denies each and every allegation in Paragraph 59 of the Complaint.

### **THE FLSA COLLECTIVE ACTION ALLEGATIONS**

60. Admits that Plaintiff was employed by Defendant AlphaCare, denies the remainder of the allegations in Paragraph 60 of the Complaint and avers that Plaintiff's title was Captive Field Sales Representative.

61. Denies each and every allegation in Paragraph 61 of the Complaint, except admits that Plaintiff and other Defendant AlphaCare Captive Field Sales Representatives traveled to various locations via a recreational vehicle in order to engage in "selling" activities.

62. Admits that Plaintiff was responsible for selling Defendant AlphaCare's health plans, and denies the remainder of the allegations in Paragraph 62 of the Complaint.

63. Admits that Plaintiff worked at the Defendant AlphaCare recreational vehicle, further avers that he also engaged in sales tasks outside and away from the recreational vehicle, and denies the remainder of the allegations in Paragraph 63 of the Complaint.

64. Admits the allegations in Paragraph 64 of the Complaint.

65. Admits that the health plans did not require any type of payment at the time of enrollment, and denies the remainder of the allegations in Paragraph 65 of the Complaint.

66. Denies each and every allegation in Paragraph 66 of the Complaint.

67. Admits the allegations in Paragraph 67 of the Complaint.

68. Admits that Plaintiff worked Monday through Friday and denies the remainder of the allegations in Paragraph 68 of the Complaint.

69. Denies each and every allegation in Paragraph 69 of the Complaint.

70. Denies each and every allegation in Paragraph 70 of the Complaint.

71. Denies each and every allegation in Paragraph 71 of the Complaint.

72. Denies each and every allegation in Paragraph 72 of the Complaint.



## **CAUSES OF ACTION**

### **RESPONSE TO “FIRST CAUSE OF ACTION”**

73. Defendant AlphaCare repeats and re-alleges each and every response set forth in Paragraphs 1-72 of the Answer, as if fully set forth herein.

74. Paragraph 74 states legal conclusions to which no response is required.

75. Denies each and every allegation in Paragraph 75 of the Complaint.

76. Denies each and every allegation in Paragraph 76 of the Complaint.

77. Denies each and every allegation in Paragraph 77 of the Complaint.

78. Denies each and every allegation in Paragraph 78 of the Complaint.

79. Denies each and every allegation in Paragraph 79 of the Complaint.

### **RESPONSE TO “SECOND CAUSE OF ACTION”**

80. Defendant AlphaCare repeats and re-alleges each and every response set forth in Paragraphs 1-79 of the Answer, as if fully set forth herein.

81. Paragraph 81 of the Complaint contains a statement regarding the NYCHRL to which no response is required. To the extent a response is required, Defendant AlphaCare refers the Court to the relevant statute for a complete and accurate statement of its terms.

82. Denies each and every allegation in Paragraph 82 of the Complaint.

83. Denies each and every allegation in Paragraph 83 of the Complaint.

### **RESPONSE TO “THIRD CAUSE OF ACTION”**

84. Defendant AlphaCare repeats and re-alleges each and every response set forth in Paragraphs 1-83 of the Answer, as if fully set forth herein.

85. Denies each and every allegation in Paragraph 85 of the Complaint.

86. Denies each and every allegation in Paragraph 86 of the Complaint.

87. Denies each and every allegation in Paragraph 87 of the Complaint.

**RESPONSE TO “FOURTH CAUSE OF ACTION”**

88. Defendant AlphaCare repeats and re-alleges each and every response set forth in Paragraphs 1-87 of the Answer, as if fully set forth herein.

89. Denies each and every allegation in Paragraph 89 of the Complaint.

90. Paragraph 90 of the Complaint contains a statement regarding the FLSA to which no response is required. To the extent a response is required, Defendant AlphaCare refers the Court to the relevant statute for a complete and accurate statement of its terms.

91. Denies each and every allegation in Paragraph 91 of the Complaint.

92. Denies each and every allegation in Paragraph 92 of the Complaint.

**RESPONSE TO “FIFTH CAUSE OF ACTION”**

93. Defendant AlphaCare repeats and re-alleges each and every response set forth in Paragraphs 1-92 of the Answer, as if fully set forth herein.

94. Denies each and every allegation in Paragraph 94 of the Complaint.

95. Paragraph 95 of the Complaint contains a statement regarding the NYLL to which no response is required. To the extent a response is required, Defendant AlphaCare refers the Court to the relevant statute for a complete and accurate statement of its terms.

96. Denies each and every allegation in Paragraph 96 of the Complaint.

97. Denies each and every allegation in Paragraph 97 of the Complaint.

**RESPONSE TO “SIXTH CAUSE OF ACTION”**

98. Defendant AlphaCare repeats and re-alleges each and every response set forth in Paragraphs 1-97 of the Answer, as if fully set forth herein.

99. Denies each and every allegation in Paragraph 99 of the Complaint.

100. Denies each and every allegation in Paragraph 100 of the Complaint.

101. Denies each and every allegation in Paragraph 101 of the Complaint.

102. Denies each and every allegation in Paragraph 102 of the Complaint.

**RESPONSE TO “SEVENTH CAUSE OF ACTION”**

103. Defendant AlphaCare repeats and re-alleges each and every response set forth in Paragraphs 1-102 of the Answer, as if fully set forth herein.

104. Paragraph 104 states a legal conclusion to which no response is required.

105. Denies each and every allegation in Paragraph 105 of the Complaint.

106. Denies each and every allegation in Paragraph 106 of the Complaint.

**REQUEST FOR RELIEF**

The unnumbered WHEREFORE clause of the Complaint and lettered paragraphs A through J set forth a demand for relief to which no response is required. To the extent a response is required, Defendant AlphaCare denies that Plaintiff is entitled to any relief whatsoever, including the relief requested in the Complaint.

**AS AND FOR A FIRST AFFIRMATIVE DEFENSE**

The Complaint, in whole or part, fails to state a claim upon which relief can be granted or upon which damages can be sought.

**AS AND FOR A SECOND AFFIRMATIVE DEFENSE**

Plaintiff was terminated for his misconduct and not for any other reason.

**AS AND FOR A THIRD AFFIRMATIVE DEFENSE**

Plaintiff is exempt from the overtime requirements of the FLSA and New York law.

**AS AND FOR A FOURTH AFFIRMATIVE DEFENSE**

All “complaints” raised by Plaintiff concerning any wrongdoing were investigated and found to be unsubstantiated.

**AS AND FOR A FIFTH AFFIRMATIVE DEFENSE**

All employment actions taken by Defendant AlphaCare and about which Plaintiff complains were taken for good and just cause and legitimate non-discriminatory business reasons.

**AS AND FOR A SIXTH AFFIRMATIVE DEFENSE**

Plaintiff has no damages or, alternatively, has failed, refused, and/or neglected to mitigate or avoid the damages complained of in his Complaint, if any.

**AS AND FOR A SEVENTH AFFIRMATIVE DEFENSE**

To the extent that Plaintiff claims punitive damages, those claims are barred in that Defendant AlphaCare did not act willfully or with malice or reckless indifference toward Plaintiff.

**AS AND FOR A EIGHTH AFFIRMATIVE DEFENSE**

Plaintiff's claims are barred, in whole or in part, by the doctrines of waiver, estoppel and/or unclean hands.

**AS AND FOR A NINTH AFFIRMATIVE DEFENSE**

Defendant believed in good faith and has reasonable grounds to believe that Plaintiff was exempt from the overtime requirements of the FLSA and all other applicable statutes.

**AS AND FOR A TENTH AFFIRMATIVE DEFENSE**

Plaintiff is not similarly situated to the putative class members and should not be part of any collective action under the FLSA or New York Law.

**AS AND FOR A ELEVENTH AFFIRMATIVE DEFENSE**

Plaintiff is not an adequate representative of the putative class and, as such, should not be part of any collective action under the FLSA or New York Law.

**AS AND FOR A TWELFTH AFFIRMATIVE DEFENSE**

This case is not appropriate for class certification because the facts and law common to the case, if any, are insignificant compared to the individual facts and issues particular to Plaintiff and to the purported class members.

**AS AND FOR A THIRTEENTH AFFIRMATIVE DEFENSE**

Plaintiff cannot establish and maintain a class action because a problem of manageability would be created by reason of the complexity and/or proliferation of issues in this case.

**AS AND FOR A FOURTEENTH AFFIRMATIVE DEFENSE**

Defendant AlphaCare reserves the right to raise additional defenses, which may arise during discovery in this action.

**WHEREFORE**, Defendant AlphaCare requests judgment be entered against Plaintiff dismissing the Complaint in its entirety with prejudice and granting Defendant AlphaCare such other and further relief as the Court may deem necessary and proper.

Dated: New York, NY  
December 10, 2015

KELLEY DRYE & WARREN LLP

By: /s/ Alison L. MacGregor

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